

FAMILY CONTACT GUIDE

Following are some suggestions of questions that caregivers may consider to assist in their search for their loved one:

Have they followed the MedicAlert/FOUND Protocol?

- 1. Have you searched the immediate area?
- 1. Have you called law enforcement and completed a missing person's report?
- 2. Have you called MedicAlert/FOUND 1-800-432-5378

How to begin the search?

- 1. Which law enforcement department did you contact? What was the officer's name?
- 2. Has the immediate vicinity been searched thoroughly? Have all buildings, garages, and outside storage areas been searched?
- 3. Have the neighbors been notified of the situation and asked if they have seen the missing person?
- 4. Are family members, friends, and neighbors available that can help with the search?
- 5. Is there someone available to stay by the phone to assist in the return of the missing person ?

Where is the person likely to go?

- 1. Has the person been lost or wandered before? What happened then?
- 2. What are the environmental risks in the area weather, woods, park, highway, trains, and bus stop?
- 3. Is the person dressed appropriately for the weather and time of day?
- 4. Would the person go to a noisy place like a mall or a quieter place like the woods?
- 5. How easily does the person relate to strangers? Would they accept a ride from a stranger?
- 6. Where does the person like to go (today and in the past)?
- 7. Where did the person live in the past? Are there addresses of other homes that match local addresses? Where was the person's childhood home?
- 8. Does the person have family or friends in another community that he/she may try to visit? Have other family members been notified?
- 9. Is there somewhere the person may try to hide?

What can the person do?

- 1. Can the person talk clearly? Ask questions? Answer questions?
- 2. Will the person recognize familiar landmarks?
- 3. Will the person know how to avoid dangers, such as bad weather or water?

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Family Contact Guide continued

- 4. How disoriented is the person? Can they tell time and day of week? Can they identify their home, provide their address? Can they provide their own name? Will they use or respond to a maiden name or nickname?
- 5. Can the person use a bus or taxi? Drive a car, truck, or motorcycle?
- 6. Does the person have access to money, checkbook, ATM card, or credit cards?
- 7. Does the person exhibit any problematic behaviors? Does he/she get agitated easily or is violent towards others?

What are the person's special interests?

- 1. Does the person have a favorite place? Former favorite vacation spot?
- 2. Has the person talked often or recently about a certain place?
- 3. How comfortable would the person be entering a store, church, or other public building?
- 4. Any special interests or hobbies that might lead the person to a specific location?
- 5. What was the person's occupation? Where did the person work specific addresses? Would the person try to return to a former place of employment?





MISSING PERSON PROFILE FORM

Date Reported		Time Reported		
Missing:		Missing:		
Wanderer Information:				
Name				
Address				
County				
Is the individual registered	in MedicAlert/FOUND?	Yes N	lo	
MedicAlert/FOUND I.D. #				
Does he/she have any I.D. items?	Bracelet	Necklace Driver	's License	
Social Security #	Other:	Date of Birth		
		Weight		
Eye Color		Hair Color		
Ethnicity		Gender	Male	Female
Complexion		Medium	Dark	
Complexion Language(s)		Medium	Dark	
		Medium	Dark	
Language(s)		Medium	Dark	
Language(s)		Medium	Dark	
Language(s)		Medium	Dark	
Language(s)		Medium	Dark	
Language(s)	low)	Medium		
Language(s) Medical Conditions	low)			
Language(s) Medical Conditions	low)			
Language(s) Medical Conditions	low)			
Language(s) Medical Conditions	low)			

Physical Characteristics	Glasses Beard	Contacts Mustache	Hearing Aid Other	Wig		
(circle all that apply)						
	Description		Location			
Mole						
Tattoo						
Scar						
Birth Mark						
Clothing						
Incident Description						
Time of the wanderer's las	st meal?					
Did the wanderer take a c						
Make: Model:						
Year: Color: Amount of Gasoline: Caller Information						
Name						
Address						
County						
Home Phone #:						
Work Phone #:						
Relationship to Wanderer:						
Has caller reported incident to local law enforcement? Yes No						

